Troubleshooting Guide

ZX Systems

Changing and Adding User Codes:

ZX200/ZX300

Step 1 – Press 9

Step 2 - Enter the master code. The *READY* and *TROUBLE* lights will flash.

Step 3 – Press 2

Step 4 – Enter the user ID that you wish to add or change (example: 01 for user #1). Then press *ENTER*.

Step 5 – Enter new four digit user code.

Step 6 – Press *CLEAR* to return to the Ready mode.

*To delete a code enter 0000 after step 4. * Do NOT delete user number 1 **

ZX400

Step 1 – Press 9

Step 2 – Enter the master code. The *READY* and *TROUBLE* lights will flash.

Step 3 – Press 5

Step 4 – Enter the user ID that you wish to add or change (example: 01 for user #1). Then press *ENTER*.

Step 5 – Enter the new four digit user code. Repeat steps 4-6 for each user to be programmed.

Step 6 – Press *CLEAR* to return to the Ready mode.

*To delete a code enter 0000 after step 4. * Do NOT delete user 1 **

Activating the Chime Mode:

To enable or disable a chime sound whenever an exterior door or window is opened. Press the 6 (Chime) key then User Code.

Resetting Smoke Detector:

Press 7 (RST SMK), then User Code

Bypassing Zones:

To Bypass a zone press 4 (Bypass) then the User Code then the Zone Number to bypass then the Enter key twice

Battery Test:

Press 8 (Test), then User Code then 2

Identifying Service or Trouble Conditions:

Press the View Info button (#1) twice. The following chart displays the type of trouble for each light that is lit.

Zone	Problem
1	AC failure
2	Panel Low Battery
3	Memory Error
4	Communication Failure
5	Missing Keypad
6	RF Jamming
7	Bell Fault
8	Phone Line 1 Failure
9	Fire Bell 2 Fault

10	Phone Line 2 Failure
11	Ground Fault
12	Non Telco Fault or Call RPM failure
Fire	Fire Bell Silenced